

## General Terms and Conditions

- Electricity  
Reg. 65
1. STATUS: Where the application is made by a Limited Company or other body, the form must be signed by a Director or Manager of the Company or by the secretary duly authorized to sign on behalf of the Company or other body. (Ref: Sections 34, 35 & 37 of Companies Ordinance 1972). Where the application is made by a Partnership the form must be signed by both Partners or by one Partner for self and Partners.
- Reg. 65
2. METERS: Metering will be provided by the Corporation on the following conditions.
- Reg. 65
- (a) No one excepting the authorized employees of the Corporation shall disconnect or unseal the Corporations metering equipment or in any way interfere with the service lines or meter disconnections.
- (b) The Customer is liable to the Corporation for the safe keeping of the meters and all other electrical apparatus belonging to the Corporation which are installed on the consumers premises and should any damage or injury be caused thereto by fire, water, accident or by any other agency for which the Corporation or its employees are not responsible, the consumer must pay to the Corporation the cost of making good any such damage or injury.
- Reg. 40
- (c) A meter is deemed to be correct when its limits or error as certified by an Electrical Inspector do not exceed those allowed by the Electricity Regulations.
- Reg. 40
- (d) Any difference arising over the accuracy of the meter shall be determined by the Electrical Inspector on payment of the fees and subject to the terms contained in the Schedule and Fees and Charges in the Electricity Regulations.
- The meter box is to be located externally, in a safe and accessible position.  
For bill accounting purposes, an energy meter has to be installed on the PV system side of the installation. You may provide your own PV energy meter, but it will have to be certified by the Corporation before it can be used. If your PV energy meter cannot be used, or you do not have one, Corporation will install its own energy meter (at a cost).  
A meter box for the PV energy meter will be provided to you (at a cost) so that your electrical contractor can install it. Note that both PUC meters should be located in the same location, next to each other, for ease of meter reading.
- Reg. 67
3. SERVICE LINES: The Corporation may require the customer to contribute towards the cost of any lines required to provide the supply but the lines and associated equipment will remain the property of the Corporation and may be used to supply other consumers.
- Reg. 42
4. TESTING & INSTALLATION :The Corporation is entitled to refuse or discontinue supply if the consumers installation does not conform to the Electricity Regulations  
The giving of a supply does not imply any warranty of the consumers installation and the Corporation accepts no responsibility for any loss or damage caused by or arising defect in the installation or use or misuse of electricity supplied.
- Reg. 48
- The consumer must inform the Corporation of any proposed extensions to or alterations in his installation.  
The first inspection and test of any installation or extension thereto will be made without charge to the customer.
- Reg. 123
- If the result of any inspection or test is satisfactory a further inspection and test will be necessary for which a charge will be made.  
The installation must be carried out by an authorized Electrical Contractor, who is required to submit the attached prescribed form to the Corporation for approval before commencing any work on the premises.  
The installation of the PV energy meter should be in accordance with the attached, PUC's General PV Installation Schematic.  
The commissioning of the installation is to be done upon receipt of a completion certificate provided by your electrical contractor, and under the supervision of the Corporations representative.

In the interest of safety, the customer is advised to always maintain the Photovoltaic (PV) system in good condition.

No additions or alteration shall be made to an existing PV system without notifying and obtaining approval from the Corporation.

Ensure that the PV system is inspected and maintained in accordance with the manufacturer's recommendations by an appropriately qualified person.

Provide, at our request, the results of any inspections carried out in accordance with the requirements of this Agreement.

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5. LOSS OF SUPPLY: The Corporation shall not be responsible for any cessation or deficiency of the supply of electricity and will not be liable for any loss or damage, direct or consequential, due to or arising from such cessation or deficiency.
  6. TEMPORARY INTERRUPTION: The Corporation may temporarily disconnect the supply for the purpose of testing or any other purpose whatsoever associated with the proper working of the Corporation's system.
- Reg. 49
7. INTERFERENCE WITH SUPPLY TO OTHER CUSTOMERS: A consumer shall not allow any lamp or other apparatus to be used in such a manner as to cause any avoidable interference with the efficient supply of energy to any other consumer.
  8. EARTHING: The consumer is responsible for the provision and maintenance of adequate earthing protection for the installation.  
The Electricity Corporation will provide an earthing connection which forms part of a T.N.C.S Protective Multiple Earthing System.  
In single installations where this system is provided it shall be utilized by the consumer. In three phase installation the consumer must provide an independent earth connection via electrodes of impedance to earth no greater than ten ohms.  
Additional earthing electrode or protection devices may be used at the discretion of the consumer.  
No liability can be accepted by the Corporation for any damage or injury which may result from the failure of the earthing system.
- Reg. 47
9. ACCESS TO CONSUMERS PREMISES: The owner and occupier shall at all times permit and facilitate the inspection and testing of the installation and the performance by an Electrical Inspector of all duties under these regulations
- Reg. 68
10. SECURITY OF PAYMENTS: Every applicant for a supply of electricity shall before the supply is connected deposit with the Corporation a sum as a security, of the estimated average amount of the charges payable for two months consumption of the supply, or such sum as estimated by the Corporation.  
Any deposit shall be maintained free of interest and shall not be applied towards any fees, charges or arrears incurred unless the supply has been or is about to be disconnected.
  11. DISCONNECTION: Consumers bills become payable on presentation and if not paid within 14 days are deemed to be in arrears. Where a bill is in arrears for seven days the consumer may be served with a final notice but if the bill remains unpaid for a further period of seven days the supply may be disconnected without further warning.  
There must be a PV system isolation procedure displayed prominently and effectively secured at the main switchboard/inverter with a copy of the PV system operations manual in or near the main switchboard/inverter at all times.
- Reg. 70/71
12. NOTICE TO TERMINATE SUPPLY: Twenty four hours notice to terminate the supply must be given to the Corporation by the consumer. Failure to do so on quitting the premises renders the consumer liable for payments for electricity supplied thereafter.